



The Gift Club Global (TGC) Ltd Events Terms and Conditions

Cancellation, Postponement, and Substitution Policy

All Events

The Gift Club Global (TGC) Ltd has the right to alter, postpone, virtualize, or cancel an event at its sole discretion. In the event that The Gift Club Global (TGC) Ltd cancels an event for any reason, you will receive a credit for 100% of the ticket fee paid. You may use this credit for another The Gift Club Global (TGC) Ltd event to be mutually agreed with The Gift Club Global (TGC) Ltd, which must occur within one year from the date of cancellation. In the event that The Gift Club Global (TGC) Ltd postpones or virtualizes an event for any reason and the delegate is unable or unwilling to attend on the rescheduled date, you will receive a credit for 100% of the ticket fee paid. You may use this credit for another The Gift Club Global (TGC) Ltd event to be mutually agreed with The Gift Club Global (TGC) Ltd, which must occur within one year from the date of postponement. Except as specified above, no credits will be issued for cancellations.

The Gift Club Global (TGC) Ltd reserves the right to cancel a delegate's ticket and therefore attendance at any time, for any reason that they deem appropriate. If The Gift Club Global (TGC) Ltd cancels your ticket and attendance, you will be entitled to a full refund of the ticket fee paid only. Other than, where The Gift Club Global (TGC) Ltd cancels your attendance, there are no refunds given under any other circumstances.

The Gift Club Global (TGC) Ltd is not responsible for any loss or damage as a result of a substitution, alteration or cancellation/postponement of an event or the cancellation of your attendance. The Gift Club Global (TGC) Ltd shall assume no liability whatsoever in the event this conference is cancelled, rescheduled or postponed due to a fortuitous event, Act of God, unforeseen occurrence or any other event that renders performance of this conference impracticable, illegal or impossible. For purposes of this clause, a fortuitous event shall include, but not be limited to: war, fire, labour strike, extreme weather or other emergency. Please note that while speakers and topics were confirmed at the time of publishing, circumstances beyond the control of the organisers may necessitate substitutions, alterations or cancellations of the speakers and/or topics. As such, The Gift Club Global (TGC) Ltd reserves the right to alter or modify the advertised speakers and/or topics if necessary without any liability to you whatsoever. Any substitutions or alterations will be updated on our web page as soon as possible.

Data Protection

Your information will be held and used by The Gift Club Global (TGC) Ltd to register you for this conference and/or we may contact you by email, phone or post with information about other conference, products and services which we or our associated companies provide. We may also from time to time share your information with other parties in the European Economic Area who may wish to contact you by phone or post in relation to special offers, products and services related to your role within your company. If you would prefer not to receive such information from us or such third parties, please call us on +44 7849612852 or email hello@tbhloyalty.com and we will update your communication preferences.

We respect your right to privacy. To view our data and privacy policies in full [here](#)

Information We Collect

Our primary goal in collecting personal information from you is to provide you with a smooth, efficient, and personalised experience while using our services. This allows us to provide services and features that most likely meet your needs, and to customise our service to make your experience easier and quicker.

Complimentary Passes Policy (if applicable)

If the event you are registering for advertised complimentary passes, by booking online you agree to The Gift Club Global (TGC) Ltd charging the “no show” fee displayed on the pricing page or terms and conditions of the EVENTBRITE website (plus VAT) if you or a nominated replacement fails to attend the main exhibition days of conference (this excludes focus days without exhibition).

Complimentary passes are allocated at the discretion of The Gift Club Global (TGC) Ltd . Complimentary bookings made online are still subject to verification before final confirmation by The Gift Club Global (TGC) Ltd of the complimentary pass. If The Gift Club Global (TGC) Ltd reviews an online complimentary pass registration and considers the company does not fulfil the criteria for the complimentary pass, the complimentary pass can be withdrawn at the discretion of The Gift Club Global (TGC) Ltd .

Each pass will be governed by the specific terms set by that event and noted on your confirmation/receipt. Prospective attendees should inquire with the event organisers for rules applicable to a confirmation pass.